



BEST PRACTICE PROGRAMME (JAPAN) MAY 2010

Programme Overview

Japanese industry has spent decades refining its approach to manufacturing process control and has deservedly gained worldwide recognition as leaders in Quality, Cost and Delivery performance.



This programme allows delegates to experience first-hand what the best Japanese companies are doing and how they are achieving their international reputation with a special focus on Total Productive Maintenance

Key objectives of the programme

- ❖ Through a series of carefully selected company visits delegates will be shown many examples of the application of the techniques of process improvement.
- ❖ During the programme Japanese experts in process improvement and TPM methodologies will provide the delegates with lectures and opportunities for questions and answers.
- ❖ The comprehensive business travel package will include; return flights to Japan, top Western hotel in Tokyo, business travel arrangements in Japan, interpreters and the support of experienced British and Japanese staff throughout the programme.





Delegate level

- ❖ It is expected that delegates will be in senior positions of influence within their organisations so lessons learned may be applied in change programmes on return. Ideally delegates will be Managing Directors, Plant Managers or Operations Directors.
- ❖ These delegates may wish to be supported by staff who have responsibility for leading change programmes, as they will see how company policy is implemented through practical shopfloor actions.
- ❖ Senior figures in the Education sector will benefit by observing how staff development is conducted in Japanese industry and how this is key to **their** phenomenal success.

Programme Structure

- ❖ The programme comprises as follows:
 - A half-day briefing session prior to departure
 - Orientation/ welcome evening on arrival in Japan
 - Opening briefing at the British Embassy, Tokyo
 - A series of carefully selected visits including TPM Excellence Award winning companies
 - Themed lectures from subject matter experts
 - Group discussions/reviews
- ❖ Dates for May 2010 programme are:
 - Outward: Depart Heathrow Friday 7th May 2010
 - Return: Depart Narita (Tokyo) Saturday 15th May 2010

